

Project Management & Deployment Services

How NCSS can help

NCSS Maintenance Services Pty Ltd

Unit 1/23 Rowood Road
Prospect, NSW, 2148

Ph: 1800-676-030

www.ncss.com.au



NCSS Project Management & Deployment Services

Implementing a major Infrastructure Change across multiple sites, nationwide?
Where do you begin?

How can NCSS help?



Since its inception in 1988, NCSS has successfully managed many projects for various customers within:

- ❖ Technology Services Industry
- ❖ Gaming & Entertainment Industry
- ❖ Retail
- ❖ Traditional IT industry

NCSS have successfully carried out projects around installation & upgrade of:

- ❖ IP Telephony
- ❖ Network Systems
- ❖ IP & Power Cabling
- ❖ Satellite Services
- ❖ Hardware Retrofit Projects

Project Management at NCSS

NCSS provides professional and comprehensive Project Management service across various industries and technologies in Australia. Working in collaboration with our clients from the early stages, we have helped reduce costs, provided a flexible and responsive resource pool and given access to new technologies, skills and the necessary expertise from simple to highly complex projects.

NCSS has established a Project Management Office to move towards a centralised management structure for large groups of projects running in parallel at various sites across the country for our customers in different technological areas.

Recent Projects include:

- ❖ Highly successful Infrastructure upgrade project for a Gaming & Entertainment giant across 2500 sites in QLD, NSW & TAS involving site audits, scoping, creation & hosting a customer web portal, Logistics Management & Contractor Management
- ❖ Completed a large IP Telephony rollout for the RTA across the NSW state-wide registry offices for in excess of 5,000 devices, which includes: Switches, Routers, Wireless Devices & Handhelds. The rollout required coordination within tight windows of afterhour's access working in conjunction with the RTA & NCSS's agent network.



We work on your Change Management activities enabling you to focus on your core business

We employ professionals in every area of expertise where specific skills are required to accomplish technical tasks

Why choose NCSS?

We undertake End-to-End Planning and Execution: working in collaboration with you to develop the appropriate deployment plan that ranges from planning site audits to full deployment, depending on the size and complexity.

Our established: technical agent network enables us to offer a seamless service to our clients anywhere across the Australia & New Zealand which in turn minimises project dependencies & reduces potential risks.

We offer Realistic Cost Estimation: that are well within the bid ranges. This allows clients to have confidence that their budgets are reliable. Critical review of the planning & design processes to achieve best cost and time outcomes

We professionally represent: the client in leading the project tasks and protecting your reputation.

Manage your asset/ customer/ part database: with our in house custom software. Utilising the software allows us to manage your transactions, track inventory & parts usage information

We employ highly skilled resources: Our Project Managers are experienced specialists who provide the necessary skills and leadership to manage the complexities of the deployment so that you don't have to.

We use standard PM Framework & Methodologies: Our project team often work with external resources who are specialists in their field. Our SOPs are based on industry standard methodologies that harness these resources and enable the team to integrate and work together effectively on a project.

Complete visibility & Comprehensive reporting: You will have complete visibility at every stage with no surprises from us. We provide our clients with comprehensive reports to enable data analysis and decision making - financial or operational

Long-haul Relationships: We have built enduring partnerships with our clients lasting many years. We know that repeat business is not won, but earned. We pull out all stops to ensure high performance standards are met.

How do we deliver?

- ❖ Commence with a deep dive analysis to clearly define scope, objectives & requirements
- ❖ Detailed task & resource planning are undertaken to make certain that implementation requirements are fully understood
- ❖ Disciplined execution to assure the goal is obtained on time, within budget & to project specifications
- ❖ Concludes with post project learning's to provide a template for continued success

Our customers say it all;

“Thanks Guys, once again NCSS have come to the party with bells and whistles” – **Alistair Smith, PM Tabcorp IP Remediation**

“To date, our engagement with NCSS has been nothing short of exceptional. The team have left no stone unturned to ensure success of this project”. – **Steve Barker, CEO GRGATM**

“This has been a great team effort and it’s a pleasure to work with such professionals”. – **Nock Goedhart, Project Manager Cadbury Schweppes**

“As one of the largest Australian Systems Integrations companies, we partner exclusively with NCSS to provide us with quality service in a timely manner with a high level of reliability.” – **Mike Ward, Senior Account Manager UXC Connect**

“I would like to take this opportunity to congratulate NCSS in facilitating the successful launch of Keno (at Club Central), this was certain to be a difficult task due to the Telstra embargo. Lead by the NCSS Keno team, the launch saw Keno well received by the public and the clubs CEO and Tabcorp management are delighted with the outcome.” – **Frank Loriente, Manager Field services Tabcorp**

KENO RACING

File storage (0)

Please use filter below to search for venues/incidents that you are interested in. Once you make changes to filtering options, the list will update automatically.

Date Created Ascending Venue Name Filter

Display ticks instead of dates? (Selecting this option will be your default setting)

Venue Number	Venue Name	BDM Audit Pending	BDM Audit Complete	NCSS Audit Complete	NCSS Quote Submitted	NCSS Quote Approved	Equipment Dispatched	Installation Complete	Go Live
148997	Coonabarabran Bowling Club		✓ Sales Manager General Manager	✓	✓	✓			
157066	Wee Wee and District Bowling Club		✓ Sales Manager General Manager	✓	✓	✓			
170163	Merriwa RSL Club		✓ Sales Manager General Manager						



THE BUCK STOPS HERE

We take full ownership of the deployment, manage contractors, assets, reporting & logistics for you